



## FACILITIES INFORMATION & SERVICE CAPABILITIES



### AVIONICS SATELLITE NETWORK HISTORY

In the 1980s, Robert Duncan pursued an idea to bring Duncan Aviation's avionics excellence to FBOs across the U.S. The idea was to have small shops with a clean, high-tech image in extremely visible locations that pilots would see upon arrival at an FBO. Soon the first Duncan Aviation avionics Satellite opened with Beckett Aviation at Houston's Hobby Airport. Today, there are more than 25 Duncan Aviation avionics Satellite facilities across the U.S., and they all offer mobile avionics support and installation.

### AVIONICS SATELLITE SOLUTIONS

Operators located at airports with a Duncan Aviation avionics Satellite facility nearby use these shops for their front-line avionics service needs. In addition to avionics line services, we are able to provide avionics service and support to aircraft operators during times of critical, casual or remote location need and have the skilled personnel and equipment to provide popular avionics installations, like:

- Airborne Broadband with Wi-Fi
- ADS-B (Automatic Dependent Surveillance-Broadcast)
- Cabin Management Systems
- FANS-1/A (Future Air Navigation Systems)
- Flight Management Systems
- Systems upgrades of all types

We will also coordinate any repair, overhaul, exchange, loaner or part needed for any jet, turbine, piston-powered aircraft or helicopter.

### FULL DUNCAN AVIATION SUPPORT

Our avionics Satellites have full access to all the services and support offered through Duncan Aviation's MRO facilities located in Battle Creek, Michigan, Lincoln, Nebraska, and Provo, Utah, including loaners, exchange equipment, technical support, STCs and engineering/certification services through our Organization Designation Authorization (ODA).

### AVIONICS/INSTRUMENT CAPABILITIES

Duncan Aviation avionics Satellite technicians inspect, install, troubleshoot, service and repair virtually every type of equipment your aircraft might have, or need to have, aboard. They are supported by our full-service avionics and instruments shops located in Lincoln, Nebraska, that specialize in seven areas including:

- ADF / DME
- Radar
- Autopilot
- NAV / COM
- PST
- Indicators
- Gyro I and II
- Calibration

### AUTHORIZED FACTORY SERVICE AND SALES

Duncan Aviation is an authorized sales and factory service center for every major avionics manufacturer worldwide, including top-line brands such as Honeywell, Chelton, Collins, Garmin, L3 and Universal Avionics. Duncan Aviation is the only Authorized Universal Avionics Service Center in the U.S.

We support all major avionics OEM service, sales and extended warranty programs, such as Collins CASP, Honeywell HAPP and Universal Avionics Flight Assure.

### NON-US CIVIL AVIATION AUTHORIZATION

The Duncan Aviation Satellite Shops in Houston, Texas, and Las Vegas, Nevada, have received certification from Mexico's DGAC (Direccion General de Aeronautica Civil). The certification expands the avionics support services the two shops can offer their customers with aircraft registered in Mexico.

### WARRANTY SUPPORT

Duncan Aviation's avionics Satellite facilities are strategically based at more than 25 business aviation airports across the United States. Each location is interdependent, sharing staff and resources to support customers anywhere they land, live or hangar their aircraft.

### ADS-B SLOT PROGRAM

Duncan Aviation takes seriously its role as a leader in the business aviation community, and we've attempted to alleviate concerns regarding the scarcity of hangar space and qualified technicians in the waning months before the FAA's mandate deadline for ADS-B compliance. The Duncan Aviation slot program lets customers reserve a confirmed date and hangar space in 2017, 2018, or 2019 for their aircraft at one of the Duncan Aviation Satellite Shops.

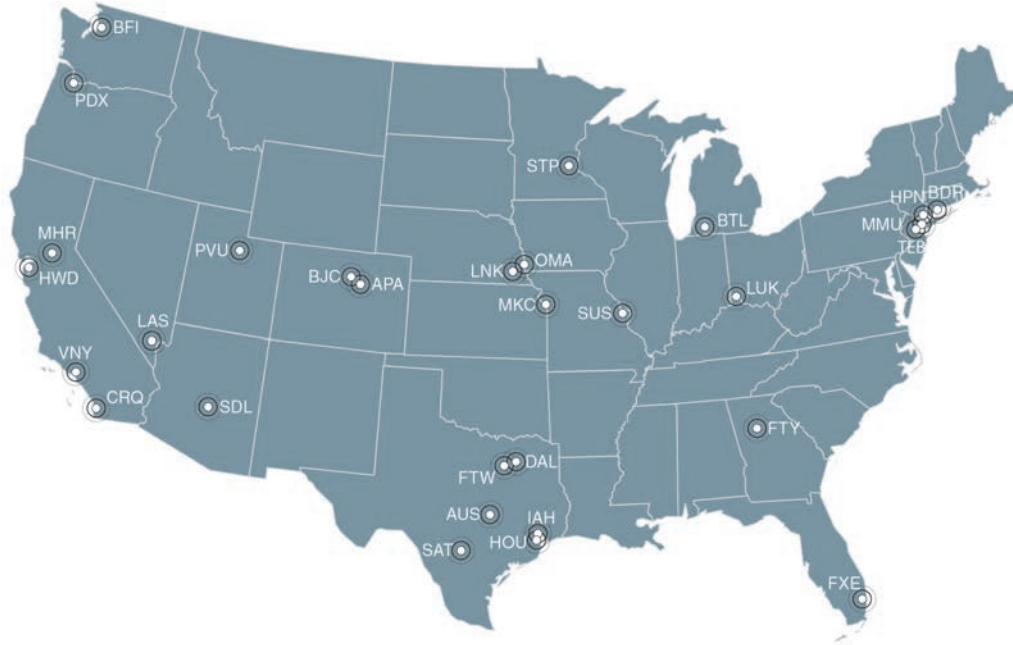
The full support of Duncan Aviation's Avionics Shop in Lincoln is behind the Satellite Shops, too, offering as little as a one-day turntime on upgrading the Rockwell Collins TDR-94/94D units.

To reserve a slot at one of the Duncan Aviation Satellite Avionics Shops, call the shop nearest you ([www.duncanaviation.aero/locations/#satellites](http://www.duncanaviation.aero/locations/#satellites)) or call Regional Avionics Sales Manager Mark Francetic (702.303.4888).



# AVIONICS SATELLITE FACTS

+1 402.475.2611 | www.DuncanAviation.aero | 800.228.4277



## FACILITIES

APA	Denver, Colorado	303.649.1790	LAS	Las Vegas, Nevada	702.262.6142
AUS	Austin, Texas	512.530.7050	LNK	Lincoln, Nebraska	402.475.2611
BDR	Bridgeport, Connecticut	203.386.0111	LUK	Cincinnati, Ohio	513.873.7523
BFI	Seattle, Washington	206.764.3962	MHR	Sacramento, California	916.231.0943
BJC	Broomfield, Colorado	303.410.7053	MKC	Kansas City, Missouri	816.421.1836
BTL	Battle Creek, Michigan	269.969.8400	MMU	Morristown, New Jersey	973.326.1110
CRQ	San Diego, California	818.298.7489	OMA	Omaha, Nebraska	402.326.8432
DAL	Dallas, Texas	214.352.3468	PDX	Portland, Oregon	503.287.7777
FTW	Ft. Worth, Texas	817.740.9266	PVU	Provo, Utah	877.771.2788
FTY	Atlanta, Georgia	404.696.6525	SAT	San Antonio, Texas	210.267.9644
FXE	Ft. Lauderdale, Florida	954.771.6007	SDL	Scottsdale, Arizona	480.922.3575
HOU	Houston, Texas	713.644.0352	STP	St. Paul, Minnesota	651.209.8430
HPN	White Plains, New York	914.686.8294	SUS	Chesterfield, Missouri	636.536.7090
HWD	Hayward, California	510.780.1640	TEB	Teterboro, New Jersey	201.288.1550
IAH	Houston, Texas	281.821.2689	VNY	Van Nuys, California	818.902.9961

## RAPID RESPONSE TEAMS

### Engine & APU AOG Capabilities

- On-call 24/7/365 for in-the-field engine repair and service
- Scheduled—fan hub/balance
- Duplicate tooling is zoned & ready
- Portable engine stands/slings
- ACES/JEDA data acquisition and vibration survey equipment

- Seven locations at 877.522.0111
- Unscheduled—bad SOAP
- Perform “on-wing” repair
- P&W 535 HSI