



U.S. Department
of Transportation
**Federal Aviation
Administration**

Aviation Safety
Safety Management System Program Office

Safety Analysis and Promotion Division
Hallmark Building
13873 Park Center Road, Suite 160
Herndon, Virginia 20171

Jeff Lake
Accountable Executive
Duncan Aviation, Inc. (JGVR)
3701 Aviation Road
Lincoln, NE 68528

Dear Jeff Lake:

Subject: Recognition of FAA Accepted SMS

This letter acknowledges Duncan Aviation, Inc. (JGVR) as having an accepted Safety Management System (SMS) recognized by the Federal Aviation Administration (FAA) in accordance with the requirements set forth in the SMS Voluntary Program.

Formal SMS development consists of voluntary SMS implementation by operators and other aviation service providers using FAA stated standards. Those standards are based on the SMS framework specified by the International Civil Aviation Organization (ICAO) Annex 19, and further detailed in ICAO document 9859, Safety Management Manual (SMM). Participation in this program signifies that your company has implemented an SMS aligned with international standards.

The Certificate Management Team will continue to assess your performance in maintaining your company's current SMS status. Your company must continue to apply the SMS processes that you developed and implemented to meet the FAA's SMS Voluntary Program requirements.

Thank you for your continued commitment to improve aviation safety in our National Airspace System and again, congratulations on your momentous achievement.

Sincerely,

Suzette Rash
SMS Program Office Manager
Safety Analysis and Promotion Division