

DUNCAN AVIATION SATELLITES

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INFORMATION & SERVICE CAPABILITIES



AVIONICS SATELLITE NETWORK HISTORY

In the 1980s, Robert Duncan brought Duncan Aviation's avionics excellence to FBOs across the US. The idea was to have small shops with a clean, high-tech image in extremely visible locations that pilots would see upon arrival at an FBO. Soon the first Duncan Aviation avionics Satellite opened with Beckett Aviation at Houston's Hobby Airport. Today, there are nearly 30 Duncan Aviation avionics Satellites across the US, and they all offer mobile avionics support and installation. Some offer battery support, limited airframe services, and SWAT services.

AVIONICS SATELLITE SOLUTIONS

Operators located at airports with a Duncan Aviation avionics Satellite facility nearby use these shops for their front-line avionics service needs. In addition to avionics line services, we are able to provide avionics service and support to aircraft operators during times of critical, casual, or remote location need and have the skilled personnel and equipment to provide popular avionics installations:

- FDR/CVR Installs & Data Downloads
- Airborne Broadband with Wi-Fi
- Cabin Management Systems
- FANS-1/A (Future Air Navigation Systems)
- Flight Management Systems
- Systems upgrades of all types

We will also coordinate any repair, overhaul, exchange, loaner, or part needed for any jet, turbine, piston-powered aircraft, or helicopter.

FULL DUNCAN AVIATION SUPPORT

Our avionics Satellites have full access to all the services and support offered through Duncan Aviation's MRO facilities located in Battle Creek, Michigan; Lincoln, Nebraska; and Provo, Utah, including loaners, exchange equipment, technical support, STCs, and engineering/certification services through our ODA (Organization Designation Authorization).

AVIONICS/INSTRUMENT CAPABILITIES

Duncan Aviation avionics Satellite technicians inspect, install, troubleshoot, service, and repair virtually every type of equipment your aircraft might have, or need to have, aboard. They are supported by our full-service avionics and instruments shops located in Lincoln, Nebraska, that specialize in seven areas including:

- ADF / DME
- Radar
- Autopilot
- NAV / COM
- PST
- Indicators
- Gyro I and II
- Calibration

AUTHORIZED FACTORY SERVICE AND SALES

Duncan Aviation is an authorized sales and factory service center for every major avionics manufacturer worldwide, including top-line brands such as Honeywell, Chelton, Collins, Garmin, L3, and Universal Avionics. Duncan Aviation is the only Authorized Universal Avionics Service Center in the US.

We support all major avionics OEM service, sales and extended warranty programs, such as Collins Aerospace CASP, Honeywell MSP Avionics, and Universal Avionics Flight Assure.

NON-US CIVIL AVIATION AUTHORIZATION

The Duncan Aviation Satellite Shops in Austin, Dallas, and Houston, Texas; Las Vegas, Nevada; and Scottsdale, Arizona, have received certification from Mexico's Mexico's AFAC (Agencia Federal de Aviación Civil). The certification expands the avionics support services the two shops can offer their customers with aircraft registered in Mexico.

WARRANTY SUPPORT

Duncan Aviation's avionics Satellite facilities are strategically based at nearly 30 business aviation airports across the United States. Each location is interdependent, sharing staff and resources to support customers anywhere they land, live, or hangar their aircraft.

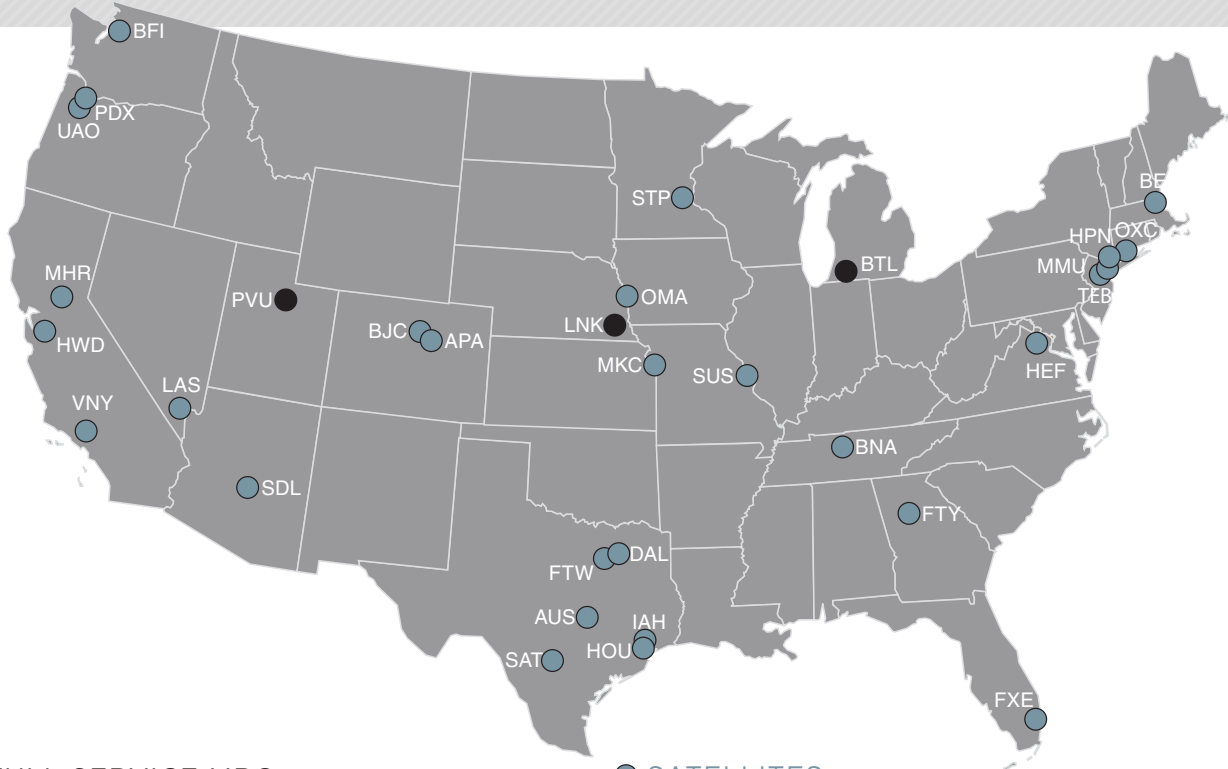
For more information, call the Duncan Aviation Satellite Shop nearest you (www.DuncanAviation.aero/locations/#satellites).

Bruno Mazzani is Duncan Aviation's New Business Development Coordinator for the Satellite Network. Bruno manages Satellite-specific diversification and growth, vendor partner certification projects, long-term strategic business development opportunities, and continuous improvement initiatives throughout the Duncan Aviation Satellite network.

Working with vendors and other potential partners, Bruno will access the feasibility of developing STCs for aircraft, such as turboprops, recip (reciprocating engine), and helicopters, etc. For potential business opportunities, contact Bruno at: Bruno.Mazzani@DuncanAviation.com or call +1 770.885.7063

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- FULL SERVICE MROs
 - BTL Battle Creek, Michigan 269.969.8400
 - LNK Lincoln, Nebraska 402.475.2611
 - PVU Provo, Utah 877.771.2788

- AOG? CALL US NOW: +1 402.470.4560
Worldwide Coverage

IN-FIELD ENGINE CAPABILITIES

Scheduled/Unscheduled

Shane Heier
Rapid Response Manager
Shane.Heier@DuncanAviation.com
206.375.4454

IN-FIELD AIRFRAME CAPABILITIES

Scheduled/Unscheduled

Tyler Spurling
Rapid Response Manager
Tyler.Spurling@DuncanAviation.com
402.984.5387

- SATELLITES
 - FTY Atlanta, Georgia 404.696.6525
 - UAO Aurora, Oregon 503.776.9007
 - AUS Austin, Texas 512.530.7050
 - BED Bedford, Massachusetts 781.778.7128
 - BJC Broomfield, Colorado 303.410.7053
 - SUS Chesterfield, Missouri 636.536.7090
 - DAL Dallas, Texas 214.352.3468
 - APA Denver, Colorado 303.649.1790
 - FXE Ft. Lauderdale, Florida 954.771.6007
 - FTW Ft. Worth, Texas 817.740.9266
 - HWD Hayward, California 510.780.1640
 - HOU Houston, Texas 713.644.0352
 - IAH Houston, Texas 281.821.2689
 - MKC Kansas City, Missouri 816.421.1836
 - LAS Las Vegas, Nevada 702.262.6142
 - HEF Manassas, Virginia 703.330.4827
 - MMU Morristown, New Jersey 973.326.1110
 - BNA Nashville, Tennessee 619.953.7202
 - OMA Omaha, Nebraska 402.479.1591
 - OXC Oxford, Connecticut 203.266.2149
 - PDX Portland, Oregon 503.287.7777
 - MHR Sacramento, California 916.231.0943
 - SAT San Antonio, Texas 210.267.9644
 - SDL Scottsdale, Arizona 480.922.3575
 - BFI Seattle, Washington 206.764.3962
 - STP St. Paul, Minnesota 651.209.8430
 - TEB Teterboro, New Jersey 201.288.1550
 - VNY Van Nuys, California 818.902.9961
 - HPN White Plains, New York 914.686.8294