RAPID RESPONSE

+1 402.475.2611 | www.DuncanAviation.aero | 800.228.4277



ENGINE INFORMATION & CAPABILITIES



ONLINE FORM - WWW.DUNCANAVIATION.AERO/AOG

Duncan Aviation Rapid Response AOG Promise:

🄰 🛗 in 🎯

- · Within 30 minutes, you will hear from a Duncan Aviation RRT member to acknowledge your AOG request
- · Within one hour, we will follow up with labor availability and logistics
- · To be onsite at your location as soon as possible
- We promise to do what it takes to get your aircraft returned-to-service as quickly as possible

It doesn't matter where an aircraft is located. Duncan Aviation Rapid Response answers the call and brings the necessary resources. technicians, tooling, and/or parts to minimize downtime and restore flight operations.

IN-FIELD ENGINE CAPABILITIES AT AIRCRAFT LOCATION (SCHEDULED/UNSCHEDULED) Honevwell

- TFE731–Authorized Heavy Service Center: Hot Section & Fan Gear Box Repair, Line Maintenance & Inspection, engine R&R
- HTF7000 (AS907)—Authorized Minor Service Center: HSI & Repair, including replacement of all bearings and seals, Line Maintenance & Inspection, engine R&R
- CFE738–Authorized Line Service Center: Line Maintenance & Inspection, engine R&R
- All APU Models Authorized Line Service Center: Line Maintenance & Inspection, engine R&R

Pratt & Whitney

- PW300 & PW600 series–Line Service Center: Line Maintenance & Inspection, IBR, LUI, engine R&R
- PW500 series–Line Service Center: Line Maintenance & Inspection, Hot Section Repair, engine R&R
- Hamilton Sundstrand APUs–Line Maintenance & Inspection, engine R&R

GF

CF34–Authorized Line Service Center, VGV Tracking, Line Maintenance & Inspection, engine R&R

Williams

· FJ44-Authorized Line Service Center: Line Maintenance & Inspection, engine R&R Line

Rolls-Royce

- BR710 A1-10, BR710 C4-11, BR710 A2-20 Line—Authorized Line Service Center: Line Maintenance & Inspection, engine R&R Line
- Tay 611-8/Tay 611-8C-Authorized Line Service Center: Line Maintenance & Inspection, engine R&R Line
- AE3007A Line on corporate aircraft-Authorized Line Service Center: Line Maintenance & Inspection, engine R&R Line

PARTS/WARRANTY PROGRAMS SUPPORTED (WE CAN FILE YOUR CLAIMS)

- MSP • TAP

- GE OnPoint
- EAP

JSSI

• ESP

- CorporateCare

New Engine Warranty

RAPID RESPONSE SERVICE

Shane Heier Manager-Engine RRT Shane.Heier@DuncanAviation.com +1 206.375.4454

Travis Todd Asst Manager-Engine RRT Travis.Todd@DuncanAviation.com +1 214.287.2048

Aaron Hutton Asst Manager-Engine RRT Aaron.Hutton@DuncanAviation.com +1 717.247.6342

AOG SERVICES - +1 402,470,4560

RAPID RESPONSE +1 402.475.2611 | www.DuncanAviation.aero | 800.228.4277





AIRFRAME INFORMATION & CAPABILITIES



ONLINE FORM - WWW.DUNCANAVIATION.AERO/AOG

Duncan Aviation Rapid Response AOG Promise:

- · Within 30 minutes, you will hear from a Duncan Aviation RRT member to acknowledge your AOG request
- · Within one hour, we will follow up with labor availability and logistics
- To be onsite at your location as soon as possible
- · We promise to do what it takes to get your aircraft returned-to-service as quickly as possible

It doesn't matter where an aircraft is located. Duncan Aviation Rapid Response answers the call and brings the necessary resources, technicians, tooling, and/or parts to minimize downtime and restore flight operations.

IN-FIELD AIRFRAME CAPABILITIES AT AIRCRAFT LOCATION (SCHEDULED/UNSCHEDULED) Textron

- Cessna 500, 600, and 700 series
- Hawker 750, 800, 800XP/850XP, 900XP, 1000

Dassault

• Falcon: 10, 20, 50/50EX, 900/900EX/900EXEASY, 2000/2000EX/2000EXEASY, 7X and 8X

Bombardier

- Learjet 30, 45, 55, 70/75, and 60 series
- Challenger 600, 601,604, 605, 650, 850, 300, and 350
- Global Express/Express XRS, 5000/5000GVFD, and 6000

Gulfstream

- Astra G100, SPX, G150, G200/Galaxy
- G280, GIII, GIV/G-IVSP, G300, G350, G400, G450, GV, GV-SP

Embraer

- Legacy 450,500, 600, and 650
- Praetor 500, and 600
- Phenom 100/100E/100EV, 300

PARTS/WARRANTY PROGRAMS SUPPORTED (WE CAN FILE YOUR CLAIMS)

 Falcon Care 	 Smart Parts 	Pro Parts	HAPP
CASP	 Embraer Executive Care 	• TAP	 JSSI

New Aircraft Warranty

AIRFRAME RAPID RESPONSE SERVICE

Russ Haugen MRO RRT Manager Russ.Haugen@DuncanAviation.com +1 402.499.2066 Mark Shockley Team Leader-LNK RRT Mark.Shockley@DuncanAviation.com +1 303.590.8102 Matt Garity Team leader-PVU RRT Matt.Garity@DuncanAviation.com +1.402.770.4293

AOG SERVICES - +1 402.470.4560